Commendations

The University of Connecticut Police Department expects a very high level of professional conduct from all employees. Often times, members of the department perform their duties in a manner exceeding the highest standards of the department. These individuals are deserving of full public recognition for having brought honor to themselves and the department.

To commend an officer, a citizen can submit a letter or request to speak to a supervisor. The commendation will be forwarded via the chain of command to the Office of the Chief of Police. Some commendations may result in the issuance of a department uniform medal.

Complaints

The University of Connecticut Police Department policy is to emphasize and prevention of misconduct as the primary means of reducing and controlling it. The purpose of the policy is to improve the quality of police services. In complying with departmental policy, complaints by citizens will be accepted in any form, by telephone, letter, or in person. The complainant may remain anonymous. Complaints must be made by those directly involved or by any witness. Complaints should be reported as soon as possible.

Investigation Findings

Upon completion of the investigation, a report is forwarded to the Chief of Police with one of the following dispositions for each allegation of misconduct. They are:

Sustained
The allegation made in the complaint was proven.

Not Sustained
The investigation did not prove or disprove the alleged conduct.

Unfounded
The investigation supported the conclusion that the officer did not engage in the alleged conduct and did not violate a rule by doing so.

Exonerated
The investigation supported the conclusion that the incident did occur, but the officer’s actions were legal, proper and reasonable.

What Happens to Your Complaint

All complaints are investigated thoroughly.

The Chief of Police or designee will assign the appropriate supervisor to conduct the investigation.

A complainant will be interviewed in person or if necessary over the telephone.

A written report is generated and any disciplinary action is directed by the Office of Labor relations.

The employee is informed of the complaint and the findings of the investigation.

The complainant will be notified, in writing, of the findings of the investigation.

What About False Complaints

Citizens should be aware that knowingly making a false statement or written declaration may be a violation of the law.
How to Report a Complaint or Commendation

Your commendation or complaint can be written by yourself or taken by a supervisor of the police department. Please indicate your preference below and then complete the following information.

_____ Attached is my written summary.
_____ Please have a supervisor contact me.

Name ________________________________
Address ______________________________
City ________________________________
State _____________ Zip Code __________
Phone Number ________________________
(preferred contact number)

Type of Incident / Interaction:
_____________________________________________________________________________
_____________________________________________________________________________
Location ____________________________
Date _____________ Time _____________

Were there any witnesses? If so, please provide their names and contact information.

Name ________________________________
Phone Number ________________________
Name ________________________________
Phone Number ________________________
Name ________________________________
Phone Number ________________________

Please complete the requested information and submit to:

Deputy Chief of Police
University of Connecticut
Police Department
126 North Eagleville Road, U-70
Storrs, Connecticut 06269-3070

COMMENDATION AND COMPLAINT PROCEDURES

The University of Connecticut Police Department believes that a fair and impartial complaint review process is necessary to ensure that the community receives the highest degree of professional law enforcement. If it becomes necessary to make a complaint, the citizen can be assured of a fair and thorough investigation.

University of Connecticut
Police Department
126 North Eagleville Road, U-70
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PRIDE ~ INTEGRITY ~ COMMUNITY